



Client Details:
The Field Textiles Partnership

Project Type: Integrated Management Systems

Background

In 2001, the British surplus sector was in disarray after years of uncertainty, inter-trading and unstructured disposal routes.

At this point Field Textiles Ltd was awarded the exclusive Textile contract by the Disposal Services Agency (DSA). Field Textiles Ltd set out to put confidence back into the British market place by stabilising prices, routes to market and delivery.

The company operates from a “state of the art” 42,000 square feet, £2 million warehouse in Basildon where the surplus uniform and work wear from the Army, Navy, Royal Air Force, Police, Post Office and the Fire Service are sorted and graded.

Status was originally appointed by Field Textiles Ltd in 2005 to implement a quality system aligned with ISO9001:2000 with the objective of improving and streamlining their operating systems.

Project

Matt Lear was the chosen consultant and, on completion of the project, the company was assessed by LRQA to ISO 9001 with the spectacular result of “no non conformities”.

Given such a successful project, Status was immediately invited to develop a plan of action for implementing the environmental management system ISO14001:2004. The plan was happily accepted and the system was developed and integrated into the existing quality system with close involvement from the Field Textiles management team.

These systems have enabled Field Textiles to become recognized as the best performing DSA supplier, meeting and exceeding the KPIs set under their contract.

KPI	Contracted target	Internal target	Actual
Contact with distribution outlet	5 days	2.5 days	1 day
Collection from distribution outlet	21 days	14 days	5.5 days
Waste sent to landfill	1.6% of total throughput		0.75%

Benefits

The partnering approach has enabled both businesses to benefit with Field Textiles introducing further standards such as IIP and using the Status knowledge base to enable them to complete complex tenders and having Status represent them on a range of compliance issues.

Further areas of involvement have been health and safety, performing risk assessments, and liaison with the local Environmental Agency in completing a complex exemption under the WEEE regulations.

Field Textiles has become a vigorous advocate of Status and its partnering approach and willing to introduce them to any interested party.

For a consultative meeting or additional information, please contact a member of our sales team on 020 8460 3345. Alternatively, e-mail us at sales@stadius.com

