

## Fire Systems



**Griffin Fire**

**Client:** Griffin Fire

**Project Type:**

Integrated Management System  
(ISO 9001, ISO 14001 & Investors in People)

**Background**

Griffin install and maintain fire safety systems. The Company have established an enviable reputation and the roll call of Griffin's clients reads like the pages of the FT: Credit Lyonnais, Merrill Lynch, the BBC and the Savoy.

**Project**





The company had been registered to ISO 9002 with BSi for some time. However, Peter Latham, the Managing Director, wanted to "take a positive stance on the environment, commit unquestionably to the development of the staff and in doing so differentiate the company from fierce competition". Peter recognised that these objectives could be achieved by committing the company to ISO 14001 registration and Investors in People recognition. Oh, and if that was not enough, Peter also insisted that the entire integrated system was managed in a paper-free environment - ambitious plans for a company of only eight staff!

The assignment sought to completely restructure the existing "quality manual", which was written around the 20 points of the 1994 ISO standard, replacing it with the completely electronic "Griffin system". This new system was based on Griffin's own extensive database and their three core processes of 1) get job, 2) do job 3) bill job. These core processes were then supported by a series of non-core and improvement processes.

**Benefits**

**"Status were chosen as they provided a simple, jargon free, business focussed approach"**

The Status approach, and Griffin's enthusiastic response, has resulted in a system that:

-  Looks like the business and is easy to follow
-  Is simple and understood
-  Has eliminated duplication
-  Is completely electronic

For a consultative meeting or additional information, please contact a member of our sales team on 020 8460 3345. Alternatively, e-mail us at [sales@stadius.com](mailto:sales@stadius.com)



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