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|  | <p>Quality Systems</p>  | <p>Raising Standards: Quality Management Systems</p> <p>Stadius has developed numerous quality management systems across a vast range of companies and organisations. Most systems have conformed to a range of generic or sector specific standards, for instance the archetypal standard is ISO 9001. Specific standards are usually sector specific and include automotive, aerospace and software. However, sometimes clients simply want to raise their internal standards and document them without any additional external verification. Stadius is happy to develop any quality standard in response to client needs. Indeed, on a few occasions, we have been involved with writing standards for others to follow!</p> |
| | <p>Implementation</p> | <p>The process of implementing a quality management system is one of defining how “information”, often paperwork but increasingly data, is used by an organisation to ensure its customers’ requirements are satisfied. As such, implementation would usually seek to make a large number of small improvements across a wide range of business processes.</p> |
| | <p>Continual improvement</p> | <p>Additionally, as an integral part of any management system programme, Stadius would take a select group of staff through the tools and techniques of continual improvement so that staff understand both the method and the process of ongoing improvement.</p> |
| | <p>Benefits</p> | <p>The benefits of a properly installed quality management system are therefore considerable and make an important contribution to the overall performance of an organisation. In particular, achieving BS EN ISO 9001 would:</p> <ul style="list-style-type: none"> • Ensure the company’s existing work practices were examined for efficiency and effectiveness • Provide an agreed standard of management throughout the organisation • Ensure the company had a manual of ‘best practice’ that staff could use as a reference • Enhance the company’s position as a ‘quality’ organisation to its customers • Provide a system to ensure that problems and errors were prevented from recurring • Allow for independent checking of operational procedures <p>Over the years, a number of studies have been made into the benefits of quality management systems all of which have yielded very similar results. Respondents to one such study, conducted by Research International, confirmed that they had:</p> <ul style="list-style-type: none"> • Improved profit/reduced costs 40% • Improved managerial control 86% • Improved efficiency/production 69% • Reduced waste 53% • Improved customer service 73% • Improved staff motivation 50% |
| | <p>Conclusion</p> | <p>For a consultative meeting or additional information, please contact a member of our sales team on 020 8460 3345. Alternatively, you can e-mail us at sales@stadius.uk.com</p> |